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| Use Case Name | Bus ticket reservation |
| Brief Description | In this use case, after entering the user’s personal information he/she will be transferred to the confirm information page. |
| Preconditions | The user must be connected to the network.  The user required a browser. |
| Postcondition | Displaying the national ID field, first and last name fields in Persian, gender, and phone number filed. |
| Failure Situations | Internet is disconnected, the required fields are not filled, the information that entered is invalid. |
| Postcondition in case of failure | The user will not transfer to the confirm information page andthe appropriateerror will be displayed*.* |
| Actors | User 🡪 (human, primary, active)  Site system 🡪 (non-human, secondary, passive*)* |
| Trigger | Does not have |

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| Main Success Scenario | 1. Enter your national id. 2. Fill the first name and last name fields in Persian*.* 3. Choose the gender of user (male/female). 4. Enter your phone number. 5. The user will be transferred to the confirm information page. |
| Extensions/Variations | 1. National id is not entered or is invalid.    1. An error massage will be displayed.    2. The first step will be executed again. 2. The first name and last name have been entered in an invite format.    1. An error massage will be displayed.    2. The second step will be executed again. 3. The user has not selected any genders.    1. An error massage will be displayed.    2. The third step will be executed again. 4. The user is not logged in.    1. An error massage will be displayed.    2. The user will be asked to login or sign up. 5. The site servers are temporary down.    1. An error massage will be displayed.    2. It will be executed again from the first step. |